

The following payment options are available for your order.

- **PayPal** – Normally processed online immediately after placing your order. If you have received this email, you have either not made payment or your payment was not processed after placing your order. To attempt to PayPal payment again, you can do so by going to <https://www.mln.com.au/account>, logging in, then clicking the Pay Now option next to your Order ID. Your order will be brought up with the option to make payment.

Where are my account login details?

If you used the PayPal Express checkout option at the cart to place your order, an account with your PayPal email address as the username and a random password would have been automatically created for you and an email sent. Use these details to log into your account.

If you have ever created an account, either by going to the My Account page directly or doing so after clicking on the Standard Checkout option at the cart, then you will have created an account with an email address and password of your choosing. If you have forgotten your password, go to https://www.mln.com.au/account/forgot_password.php to have a new password created for you and sent to your email address.

Need help with your order?

If you have made payment as per following the instructions above you are not required to take any further action.

Please email sales@mln.com.au if you have any questions about making payment, or your order. MLN are open 7 days a week.