

# Online Order/Purchase

## I am having difficulty paying for my order

There are multiple payment options offered by MLN. If a particular payment method is not working for you for any reason, please try an alternative payment method.

The credit card payment system which we use is hosted by ANZ Bank's secure payment gateway. ANZ has specific credit card security requirements before payments are processed. In the event difficulty is experienced with this payment method, please either try again using a different authorised credit card or try an alternative payment method such as BPay. BPay will also allow you to pay for your order using your credit card.

Please note, if you have been unsuccessful in attempting payment, you do not need to place a new order again. Under "My Orders" you can click on "Pay Now" and this will take you to the checkout page for your order allowing you to update your checkout payment method.

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