

# Online Order/Purchase

## When will I be notified of an Estimated Date of Dispatch?

An estimated date of dispatch for your order will be displayed in My Account once payment clears on your order.

This notice will also be emailed to you once the information becomes available in My Account.

If you have a preorder or backorder item, an estimated date of dispatch for your order may not immediately show after payment clearance. If this is the case, please wait until this field is updated, which will usually happen within two business days.

Unique solution ID: #1026

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Last update: 2019-09-20 02:59