

# Online Order/Purchase

## I received the wrong product. What do I do?

It is important to be certain the product you have been supplied with is different than what was advertised and paid for at the time, before raising a claim. Please double check item descriptions and model numbers beforehand, as many items share features and model numbers that seem alike yet are different. If you have actually received the wrong product, MLN will endeavour to ensure such issues are rectified in the fastest possible manner.

If you have received the wrong product, please use [this form](#) to contact us. An MLN representative will reply as soon as possible to rectify the issue and get the correct product to you.

Unique solution ID: #1019

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